ISO 9001: 2015 CERTIFIED INSTITUTE

Maisammaguda (V), Dhulapally (P) Near Kompally, Medchal (M), Secunderabad - 500 100. Email: nrengineeringcollege@gmail.com, principal@nrcmec.org

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NARSIMHA REDDY

**UGC AUTONOMOUS** 

Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad Accredited by NAAC with 'A' Grade & NBA, UGC 2(f) & 12(B)

NRCM/ Grievance Redressal Committee/2023

11.08.2023

### **Grievance Redressal Committee**

Grievance Redressal Committee is formed with the following members.

S.No.	Name	Category	Designation
01	Dr.R.Lokanadham	Chairman	Principal
02	Prof.Ch Srilakshmi	Convener	Dean, FME
03	Dr.A.Chennakesava Reddy	Member from University	Professor, Mechanical
04	Dr. C Sasikala	Member	HOD, EEE
05	Dr.M.Ashok Kumar	Member	HOD, ME
06	Dr. PurushothamPrasadKalisetti	Member	HOD, ECE
07	Dr A V L N Sujith	Member	HOD, CSE
08	Mr. M Parthasaradhi	Member	HOD, CSE(E)
09	Dr.T.L.Ramadasu	Member	HOD-CE
10	Prof. N Sai Kiranmai	Member	HOD, H&S
11	Dr.Shailendra Yadav	Member	HOD, MBA
12	Mr.P.Ramesh	Member	Accountant

#### **Functions**

To receive the grievances from faculty, staff and students.

To enquire into the grievances and suggest / resolve by taking remedial measures.

To review the suggestions / complaints raised by the students during periodical counselling.

To suggest and adopt preventive measures to minimize the grievances.

Copy to: All-HODs

NARASIMHA REDDY ENGINEERING COLLEGE

Survey No.518, Maisammaguda (V), Dhulapally (F Medchal (M), Medchal Dist., Hyderabad-500100

H&S

NRCMOffice Copy:

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NRCM/ GRC/2023-2024/02

Date:5/01/2024

### **CIRCULAR**

This is to inform that all the members of Grievance Redressal Committee are requested to attend the meeting which is scheduled to be held on January 6<sup>th</sup> 2024 i.e Saturday at 2:00 P.M in Conference Hall.

Agenda of the Meeting:

- > Confirmation of Minutes of the Previous Meeting
- > Presentation of report of the actions taken after previous meeting

> To hear and address the Grievances received from the students and staff

Copy to: (1) Deans

(2)All HoD's

(3)All Committee Members-GRC

(4)Controller of Examination (5)Administrative Office

(6) The Chairman (For Kind Information)

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### **Grievance Redressal Committee**

Minutes of Meeting Held On 6/01/2024

With Reference to Circular NRCM/ GRC/2023-2024/02 dated on 5<sup>th</sup> January 2024, a meeting was held on 6<sup>th</sup> January 2024 with all the members of Grievance Redressal Committee.

#### Members Present:

S.No.	Member Name	Designation in the Committee	Designation	Signature
01	Prof.Ch Srilakshmi	Convener	Dean, FME	Clas
02	Dr.A.Chennakesava Reddy	Member from University	Professor, Mechanical	
03	Dr. C Sasikala	Member	HOD, EEE	CR
04	Dr.M.Ashok Kumar	Member	HOD, ME	ALA
05	Dr. PurushothamPrasad Kalisetti	Member	HOD, ECE	a min
06	Dr A V L N Sujith	Member	HOD, CSE	Spull
07	Mr. M Parthasaradhi	Member	HOD, CSE(E)	7
08	Dr.T.L.Ramadasu	Member	HOD-CE	1
09	Prof.N Sai Kiranmai	Member	HOD, H&S	& Why
10	Dr.Shailendra Yadav	Member	HOD, MBA	Vo-
11	Mr.P.Ramesh	Member	Accountant	023

#### Agenda of the Meeting:

- > Confirmation of Minutes of the Previous Meeting
- > Presentation of report of the actions taken after previous meeting
- > To hear and address the Grievances received from the students and staff

#### Grievances Received:

> A total of Zero Grievance Received .

CONVENIOR



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#### **Grievance Redressal Committee**

### **Action Taken Report**

Grievance and Redressal Committee Meeting was held on 06-01-2024. The following are the actions taken for the discussions held and suggestions given during the meeting.

There was no request and complaint from the staff and the students.so,all precautions for general good maintenance are being monitored

CONVENOR



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NRCM/ GRC/2023-2024/01

Date:11/10/2023

## **CIRCULAR**

This is to inform that all the members of Grievance Redressal Committee are requested to attend the meeting which is scheduled to be held on October 12th 2023 i.e Saturday at 2:00 P.M in Conference Hall.

Agenda of the Meeting:

- Confirmation of Minutes of the Previous Meeting
- > Presentation of report of the actions taken after previous meeting

> To hear and address the Grievances received from the students and staff

Copy to: (1) Deans

(2)All HoD's

(3) All Committee Members-GRC

(4)Controller of Examination

(5) Administrative Office

(6) The Chairman (For Kind Information)

PRINCIPAL

PRINCIPAL

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### **Grievance Redressal Committee**

Minutes of Meeting Held On 12/10/2023

With Reference to Circular NRCM/ GRC/2023-2024/01 dated on 11<sup>th</sup> October 2023, a meeting was held on 12<sup>th</sup> October 2023 with all the members of Grievance Redressal Committee.

Members Present:

S.No.	Member Name	Designation in the Committee Designation		Signature
01	Prof.Ch Srilakshmi	Convener	Dean, FME	da
02	Dr.A.Chennakesava Reddy	Member from University	Professor, Mechanical	
03	Dr. C Sasikala	Member	HOD, EEE	(SK
04	Dr.M.Ashok Kumar	Member	HOD, ME	ALL.
05	Dr. PurushothamPrasad Kalisetti	Member	HOD, ECE	Kund
06	Dr A V L N Sujith	Member	HOD, CSE	Spring
07	Mr. M Parthasaradhi	Member	HOD, CSE(E)	7
08	Dr.T.L.Ramadasu	Member	HOD-CE	onk
09	Prof.N Sai Kiranmai	Member	HOD, H&S	Sim
10	Dr.Shailendra Yadav	Member	HOD, MBA	a Va
11	Mr.P.Ramesh	Member	Accountant	Cita

#### Agenda of the Meeting:

- Confirmation of Minutes of the Previous Meeting
- > Presentation of report of the actions taken after previous meeting
- > To hear and address the Grievances received from the students and staff

#### Grievances Received:

A total of 1 Grievance Received from the following student. The Committee called the stake holder to discuss the Grievance posted. After hearing the Grievance from the stake holder, with due discussion all the committee members felt that the Grievance is an acceptable grievance.

S.No	Name Of the Aggrieved Stake Holder	Department	Grievance Related to	Grievance Received on	Brief Description of Grievance
1	K.Divya Sri	CSE(AI&ML)	Abk Block Girls Wash room Door Bolt	10 <sup>th</sup> oct 2023	ABK Block Second Floor Girls Washroom Door is not fitting Properly





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### **Grievance Redressal Committee**

## **Action Taken Report**

Grievance and Redressal Committee Meeting was held on 12-10-2023. The following are the actions taken for the discussions held and suggestions given during the meeting.

S.No	Name Of the Aggrieved Stake Holder	Department	Grievances Addressed	Action Taken
1	K.Divya Sri	CSE(AI&ML)	Abk Block Girls Wash room Door Bolt	Informed to the Supervisor to Maintain Door of the Wash Room properly

CONVENOR



# NARSIMHA REDDY ENGINEERING COLLEGE UGC AUTONOMOUS INSTITUTION

Maisammaguda (V), Kompally - 500100, Secunderabad, Telangana state, India

## GRIEVANCE AND REDRESSAL FORM

	Date: 10/
Name of the Student / Staff	: K. Dirya sai
Roll No.	: 21 X01 A6637
Department	: CSM
Nature of the Grievance	: Academics
	Examinations
	Administration
	Facilities (Canteen, Hostel, Transport, Sports)
Others	
Describe your Grievance	:
W4617 500	Signature of the Student / Staff
Action Taken / Initiated :	
Informed to the Problem	Supervisor to Clean
Redressal/ Outcome :	Supervisor has Rectified the
Problem.	